
DIETER PRATH

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With 18 years of experience, I lead strategic initiatives, manage global portfolios, and deliver complex programs in fintech. I excel in governance, leadership, and the E2E delivery of business-critical initiatives. Proven track record in guiding senior program managers, overseeing portfolios, and establishing robust governance frameworks.

WORK EXPERIENCE

BITPANDA

05/2020 – PRESENT

Business Operations, Office of the CEO

- Strategy Execution: Delivered high-impact strategic initiatives across all business units from conception to full execution.
- Leadership & Governance: Managed a team of Project Managers and supervised the delivery of high-priority corporate & strategic programs.
- Portfolio Reporting: Designed and implemented a company wide Project Portfolio Management framework, providing real-time data and KPI tracking for the Executive Board.

Head of Project / Program management

- Portfolio & Prioritization: Steered the global strategic project portfolio, establishing company-wide project prioritization aligned with corporate objectives.
- Leadership: Led, mentored, and developed a high-performing team of up to 8 (Senior) Program Managers.
- E2E Delivery: Held end-to-end (E2E) accountability for the successful delivery of high-risk, company-critical strategic programs.

Senior Program Manager

- Orchestrated cross-functional collaboration to streamline the delivery of new payment features, significantly improving operational efficiency and customer satisfaction.
- Navigated complex financial licensing in the UAE and UK, achieving operational readiness within 6 months by establishing robust compliance frameworks.

Senior Technical Program Manager

- End-to-End Delivery: Led and executed complex, business-critical projects within the CTO area from conception to full E2E delivery.
- Designed and built up scalable organizational structures to optimize project efficiency, streamline workflows and guarantee cross-functional collaboration.

Scrum Master / Agile Coach

- Served Bitpanda Pro as Agile Coach/PO, driving cross-functional delivery across tech and operations.
- Governance: Co-shaped a scalable, company-wide agile framework.

ERSTE DIGITAL

12/2016 – 04/2020

IT Project Manager / Agile Coach

- Managed the end-to-end (E2E) delivery of a new corporate CRM system for all Erste Bank & Sparkassen sales representatives; orchestrated agile delivery, release management, and high-level stakeholder management across regional networks.

IT Project Manager / Program Management Officer

- Strategic Program Support: Served as the core Business Assistant to the Program Manager for a massive, company-wide initiative involving over 100+ cross-functional participants.
- Cross-Functional Release Management: Managed and coordinated the comprehensive release management process for a highly complex program structured across 10 distinct project streams.

SSERVICECENTER DER ERSTE BANK

01/2012 – 11/2016

Teamlead Digital Services

Expert Credit Card Service / Fraud Management

Front Office

EDUCATION

FACHHOCHSCHULE DES BFI WIEN

Bachelor of Arts in
Business – BA in Project
Management and IT
VIENNA

08/2015 – 06/2018

SKILLS

STRATEGY & BUSINESS OPERATIONS:

Global Cross-Functional Team
Leadership, Leadership,
Stakeholder Management

Languages: Deutsch (Native
or Bilingual), Englisch (Full
Professional), Italienisch (Elementary)